



## Addiction Open Access Hotline

(716) 831-7007

### Availability. Service. Access.

The Addiction Open Access Hotline is here to help the residents of Erie, Niagara, Allegany, Chautauqua and Cattaraugus counties who are struggling with a substance use disorder.

Health care providers from all five counties are coming together to ensure that everyone has rapid access to the care they need in their area.

Along with helping individuals, the hotline is also here to help families who have a loved one struggling with a substance use disorder.

We know every addiction is different. The hotline is here to link you to the treatment you need, whether that is detox, inpatient or outpatient.

#### S E R V I C E S

- Staff on-hand 24/7
- Transportation
- Referrals to treatment close to home
- Assessments to determine level of care needed: detox, inpatient, outpatient
- Peer and family support services
- Information and educational services
- Outpatient linkage within one business day
- Collaboration with Rapid Evaluation for Appropriate Placement (REAP) program
- Follow-up to ensure patients and family are receiving the help they need



The Addiction Open Access Hotline is here to link people to addiction treatment services by delivering immediate engagement, assessment, and referral services for people suffering from a substance use disorder. If you or a loved one is struggling with addiction, we can help any time, any day. **Call (716) 831-7007.**

Please visit [HopeOnTheHorizon.org](https://www.HopeOnTheHorizon.org) for more information

